

## Commencement of Tele Medicine Consulting at IIT Delhi Hospital



**From** Hod Of Hospital/Sick Bay <Hod.Of.Hospital/Sick.Bay.admin\_head@admin.iitd.ac.in>  
**To** <allfaculty@circuar.iitd.ac.in>, <allstaff@circuar.iitd.ac.in>, <allhods@circuar.iitd.ac.in>, <allstudents@circuar.iitd.ac.in>  
**Cc** K Narayanan <knraj@cc.iitd.ac.in>, Nodal Officer Covid19 <nodaloffcovd@admin.iitd.ac.in>  
**Date** 10.05.2021 12:45

Dear all,

IITD Hospital is pleased to announce the commencement of Tele-Medicine Consulting from 10th May 2021 through ERP system with the help of CSC. To begin with, one Doctor will be available on teleconsulting mode from 3 PM to 6 PM (Monday to Friday). The schedule of Doctors available on Tele consultation will be displayed on the Hospital Website.

Whenever a patient wants to consult a doctor through tele-consultation he/she will be following these instructions:

- 1) The patient needs to call IIT hospital Reception counter epabx no 011-26596628 (Internal Number-6628) and receptionist will ask for patient medical ID number.
- 2) Based on medical ID number the following information will be confirmed by the receptionist. like the Name of patient, Medical Booklet Number, Date of Birth etc, once this information is confirmed, the receptionist will ask for Mobile Number (if not already available on ERP system and it will be confirmed by receptionist).
- 3) Once all validations are done receptionist will inform about the Doctor on tele-consultation duty (It is advisable that the schedule be seen by patient prior to calling the OPD counter so that they know which Doctor is available on tele-consulting that day) and receptionist will inform patient about the available slots for consulting.
- 4) The patient will confirm the slot and the slot will be booked against his/her name.
- 5) The receptionist will communicate the OPD number and Time slot to the patient. The patients will have to note down the OPD Number and slot number on the booklet.
- 6) At the specified Time slot patient is requested to call the Doctor on the telephone number (Landline number) as provided on Hospital Website as well as the same is provided on IIT Delhi Main Website. The links for the above is as follows:

<https://hospital.iitd.ac.in/people>

or

<https://home.iitd.ac.in/administration.php>

Under the section Support & Utility -> Hospital

From either of the 2 options Doctors telephone number can be obtained or can be confirmed from reception counter.

- 7) Once connected through phone during the reserved slot the Doctor would interact with the patient and will provide the Medical advise and prescribe medicines.
- 8) Once done the Patient will have to go to the IIT Delhi Pharmacy counter and collect the medicines.
- 9) IIT Delhi is commencing this operation in a limited manner and depending on the success and utility of the same, this may be offered by more than 1 Doctor & after some time the booking of slots maybe possible online also.

Hoping that all stay Safe !! Stay Healthy !! Follow Social Distancing Norms !! Wear Masks !!  
Keep sanitizing Hands !! Get Vaccinated at the earliest !!

Best wishes.

Dr Lily Khosa  
Head Hospital services